



Frequently Asked Questions

Virtual Platform Questions

Q: Where will the event be held?

A: This is an online event. You do not have to travel to any specific location. You can participate anywhere that you have internet access. The event is accessible from desktop, mobile and tablet devices. We look forward to offering you unique and engaging experience, from our homes to yours! Please use computer for best virtual experience.

Q: Do I need to download or install any information to be able to attend this event?

A: You do not need to download or install any software to participate. You only need to have access to the internet.

Q: Is a webcam required?

A: A webcam is not required to attend the agenda sessions. However, to maximize your experience when connecting with colleagues, a webcam and microphone is encouraged, but not required.

Q: Which browser is best for video streaming?

A: We recommend Chrome and Firefox.

Q: Can I log-in and out throughout the event?

A: Yes, you can log-in and out any time throughout the day.

Q: Who will I be able to chat with?

A: You'll be able to live-chat with other attendees, exhibitors, speakers and corporate representatives upon confirmation of acceptance by both parties.

Q: Will I be able to take away information or brochures from the event?

A: Yes. Like any physical event, we will have a swag bag for you! You can add documents provided by speakers and exhibitors to your virtual swag bag. You can email them to yourself or share items with colleagues.

Q: Who do I contact if I have troubleshooting issues on the day?

A: If you are having trouble to log-in email lacwlc@getvfairs.io. If you are logged into the event visit the WLC information desk.

For registration, please contact: lacwlc@dpw.lacounty.gov

For speakers, lacwlc@dpw.lacounty.gov

For virtual platform, please contact Jacqueline Ho, Jacqueline@innovatemkg.com
or Tina Lao, Tina@innovatemkg.com

Q: Couldn't find what you're looking for?

A: For further clarification and information please contact our Events Agency, Innovate Marketing Group. Danica Schwartz, Danica@innovatemkg.com

Speaker Questions

Q: If I am unable to view a session, will I be able to view it at a later time?

A: The majority of our sessions will be recorded and available for limited access after the event. Session recording availability will be in the program.

Q: How can I ask questions during a speaker session?

A: The majority of our sessions will offer a question and answer chat box.

Social Media Questions

Q: What social media platforms does the Women's Leadership Conference use?

A: Follow us on Instagram and Twitter @LACWomenLeaders!

Q: Do I need social media to attend the event?

A: No, but if you would like to interact and have a chance at winning giveaways we encourage you to follow us on Instagram and Twitter.

Q: Will recording be available on social media after the event?

A: Sessions that allow recordings will only be available on the virtual platform, not on social media.

Q: What hashtags should I use when promoting the 2021 Women's Leadership Conference on my social media accounts?

A: We can't wait to see you hashtag with #LACWLC #SparkTheLight #LACWLC2021!

Registration Questions

Q: How much is a ticket and when does registration close?

A: Tickets are \$25 per attendee and registration closes on March 15, 2021 or until sold out. Early bird special offers 2 tickets for \$40 and ends March 2, 2021.

Q: For the early bird special, do I need to know the other person's name and email? Or can I put my name twice?

A: The names and email addresses of each attendee must be provided when purchasing the early bird special and cannot include duplicate email addresses.

Q: Is the event refundable or can I transfer my ticket to someone else?

A: No, there will be no refunds and tickets cannot be transferred to another person.

Q: Is there a prorated registration cost if I can only attend one day?

A: No, there will be no prorated costs or refunds if you are unable to attend all three days.

Q: When and how will I receive instructions for attending the event on the virtual platform?

A: You will receive a confirmation email immediately after registering and follow-up email(s) with additional instructions prior to the event.